



Pop me in the post to...

## **Trust Thamesmead Limited**

**FREEPOST** 

NAT6622

LONDON

**SE28 8RA** 

TRUST.
THAMESMEAD

## WHAT DO YOU THINK?

**ABOUT YOU...** 

Every year Trust Thamesmead produces an Annual Report & Review in which we try to give you a real feel for our aspirations and ambitions for Thamesmead and demonstrate the areas of work where we believe we are making a real impact.

The report now in your hands covers 2009-2010 and we would love to know what you think of it so if you have a few minutes to spare would you mind completing this short questionnaire and returning it to us? Your feedback will help us in developing the content and format of our next annual report and review.

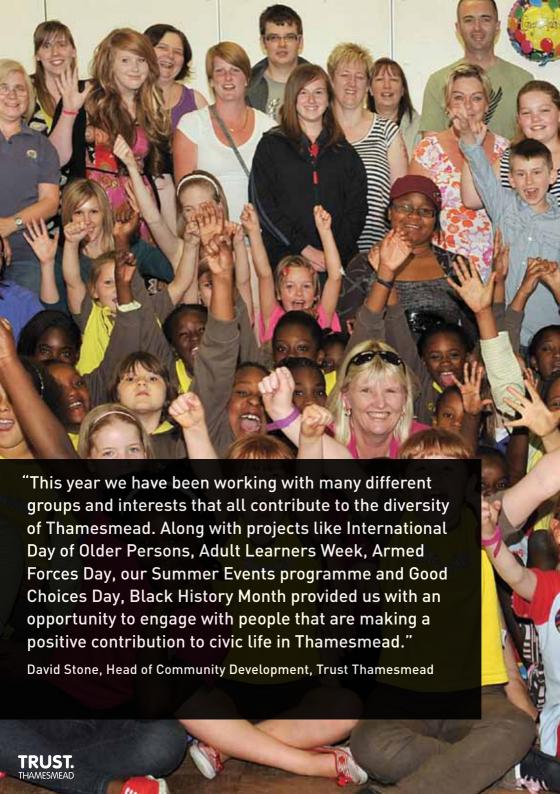
Name:				
Job Title / Role:				
Organisation:				
Email address:				
			Υ	N
Did you read the annual report?				_
If you <b>DID NOT</b> read the report was this anything to do with the cont	ent and/or forn	nat?		
If you <b>DID</b> read the report please answer the following questions:	Strongly Agree	Agree	Disgree	Strong Disgr
1. The layout of the report was clear and attractive				
2. The design and layout encouraged me to read the report				
3. The report has the right balance between photos and text				С
4. The information in the report was easy to understand				
5. There was enough information about the Trust and its services				
6. There was enough information about the Trust's achievements				С
Which part(s) of the report did you find the MOST useful and interes	sting?			
Which part(s) of the report did you find the LEAST useful and intere	esting?			
Is there anything you would have liked to see in the report that was	n't there?			
What other improvements would you suggest?				





"We're working with local people to build a Brighter Future for Thamesmead"





## CONTENTS

## Where we've been and where we're going

## 5 WELCOME TO OUR REPORT

From our Chair

## 9 OUR PRIORITIES

This is what we do

## 11 HOW IT ALL WORKS

The teams behind our success

## 13 COMMUNITY DEVELOPMENT

Working with and for the people of Thamesmead

## **15 COMMUNITY SERVICES**

Delivering to the community

## 17 CENTRAL SERVICES

Supporting our teams

## 19 NO TIME FOR DESPAIR

From our Chief Executive

### 21 THE YEAR'S HIGHLIGHTS

Working for Thamesmead

### 23 OUR FOUR THEME FRAMEWORK

Putting our priorities into practice

### 25 THEME ONE

An inclusive community

#### 31 THEME TWO

Skills for life & work

## 35 THEME THREE

Improving Community Infrastructure & the Public Realm

## **41 THEME FOUR**

Improving the Lives of Children, Young People & Parents

#### **45 OUR FINANCES**

The numbers speak for themselves

## **47 OUR FINANCES**

Summary financial information

## **49 OUR FINANCES**

The balance sheet

### **51 MONEY MATTERS**

Further information

## **53 OUR FUTURE**

How we see things

### **55 THE YEARS AHEAD**

An ambitious agenda

#### **61 WHO'S WHO**

Meet the people making it happen

#### **63 OUR TEAMS**

The people who help make it possible

#### **67 WORKING WITH OTHERS**

The value of partnerships

### 77 A BIG THANK YOU!

We couldn't have done it without you



"Our expectation of what our Government can deliver must reduce and, inevitably, communities will need to learn/relearn what self-reliance and community support means. I believe that the Trust is well placed to play a significant role if the proposed 'localism' agenda of the new Coalition Government becomes a reality."

Vic Grimes, Chair, Trust Thamesmead

## WELCOME TO OUR REPORT

## From our Chair

It gives me enormous pleasure to introduce, on behalf of our Board of Trustees, the Annual Report and Review for Trust Thamesmead for 2009-2010.

In previous years I have been at pains to emphasise the potential significance of the work that the Trust has done to promote and help build a cross-borough Regeneration Strategy for Thamesmead.

We have seen this as key to bringing in the significant level of public funding that it is very clear to us that Thamesmead needs if it is to finally flourish and be the place where more and more people put down roots and have their needs addressed.

The recession, banking crisis and public sector cuts all serve to further underpin my previous position. Thamesmead still needs major investment in transport, education, housing, health and the public realm. Perhaps our overall case is as strong as anywhere else in London or the South East.

At the same time we clearly live in different, difficult and very uncertain times. Public sector cuts are already hurting and much worse is yet to come.

To my mind two significant things flow from this; the first is that organisations like the Trust become even more important, but it then follows that we in turn must get our key decisions right.

Second, in times of crisis, we need to think differently, be much more innovative and come up with creative, new solutions.

Very few yet know or understand what David Cameron's 'Big Society' really means or what threats/opportunities it offers. However, it is clear that the state is withdrawing. As such, our expectation of what our Government can deliver must reduce and, inevitably, communities will need to learn/relearn what self-reliance and community support means.

I believe that the Trust is well placed to play a significant role if the proposed 'localism' agenda of the new Coalition Government becomes a reality. Through the 40 year plus history of Thamesmead very often our residents have had to fall back on their own resources and networks when normal public service provision from the two local authorities failed.



"I'm very pleased that we now have all the funding in place and work is to start on a project (Sporting Club Thamesmead) which will provide a step change in sports provision in Thamesmead. None of this would've been possible without the solid support we have received from Bexley Council's Members and Officers during the past four years. This coupled with the fantastic response from the Football Foundation, the HCA and our other funders means that Thamesmead will have at last have the quality facility it has been sorely lacking for so long."

Vic Grimes, Chair, Trust Thamesmead (pictured far right)

→ In terms of the Trust and the last 12 months, I am particularly proud of the journey that our Board has been on and the progress we have made. I believe that over the past two years we have created a high-performing Board based on much greater clarity about our role and that of the staff team, and our expectations of each other.

As an organisation we have invested significant energy into our governance. We are very confident that we will become an exceptional, high-performing Board in the next few years. The next step for us is to address the one area where we need to strengthen our knowledge and that is around our overall skills and experience in finance, trading and commercial business. We are keen to appoint two or three more Trustees who have our values and vision and are as excited about our agenda as I am but who also have the skills and experience that our Board believe we need.

In terms of this report I would be personally very interested to receive your feedback on our performance and or how you think you or your organisation could help us make the transformational change in Thamesmead that I, my fellow Trustees and our staff want to see.

There is no doubt we need a renewed focus on building self-reliance, strong local networks and greater community ownership and influence over our local services. We have evidenced our own commitment to this philosophy by creating a new post in the organisation of Head of Social Enterprise.

In reviewing last year's work I was particularly pleased to see the increasing numbers of people we supported into work, our clear commitment to train local people to do it for themselves and our insistence that local people are fully involved in key projects such as The Link, the canals enhancement project and the range of community events we support.

All that is left for me now is to pay tribute to our Board, staff and partners for another successful year.

We live in exciting if very uncertain times. If you feel you share our passion and commitment to Thamesmead, social justice and creating opportunities for all our residents and you believe you have something to offer then I would like to hear from you.

Chair, Trust Thamesmead



"Our joint work with Trust Thamesmead is beginning to lead to a coherent neighbourhood strategy. We have already achieved much together but there is huge potential to do more particularly around promoting self-help and developing shared solutions."

Tony Cotter, Chief Executive, Gallions Housing Association



## **OUR PRIORITIES**

## This is what we do

# Trust Thamesmead is the only community development agency working exclusively in Thamesmead.

A registered charity, we use our income to deliver direct services and to work with others to improve the quality of the lives of the 30,000 plus residents of Thamesmead, focusing on those in greatest need.

Our charitable objectives are focused on advancing education, improving health, getting more people back into work, strengthening the skills of local residents and putting in place a much better social and community infrastructure.

Advocacy is our strongest role, calling for changes in policy and practice, acting as a catalyst for change in public services and regeneration programmes, helping people to get involved in groups and to have a say about local issues and services.

Some of the roles we currently play include acting as the gateway to bringing in other services that are needed by local people and helping to bring funding and opportunities into neighbourhoods from Bexley and Greenwich Councils, external funders and other agencies.

We work to support local community organisations by helping groups to develop their skills and governance to strengthen community participation.

Finally, we are currently building two multi-million pound community facilities in Thamesmead , both of which are due to be completed during 2011.

Sporting Club Thamesmead (£4.6m) will be a fantastic sports and leisure facility whilst The Link Thamesmead (£5.6m) will transform the arches in Harrow Manor Way into a world class facility for the area's young people and the wider community.



# HOW IT ALL WORKS The teams behind our success



"The Extended Schools Summer Programme was very successful and encouraged parents and children from all over Thamesmead to work together in mask and model making, photography, storytelling and percussion. We had the chance to speak to a wide range of people, each giving us different perspectives of Thamesmead, their suggestions for the future of the area and a desire to become involved with our events, which is an extremely positive outcome for us."

Sarah Feleppa, Assistant Community Outreach Worker



## COMMUNITY DEVELOPMENT

## Working with and for the people of Thamesmead

Our Community Development team sits at the heart of the organisation and is the springboard for the wideranging outreach services and engagement activities that we deliver directly and with our partners.

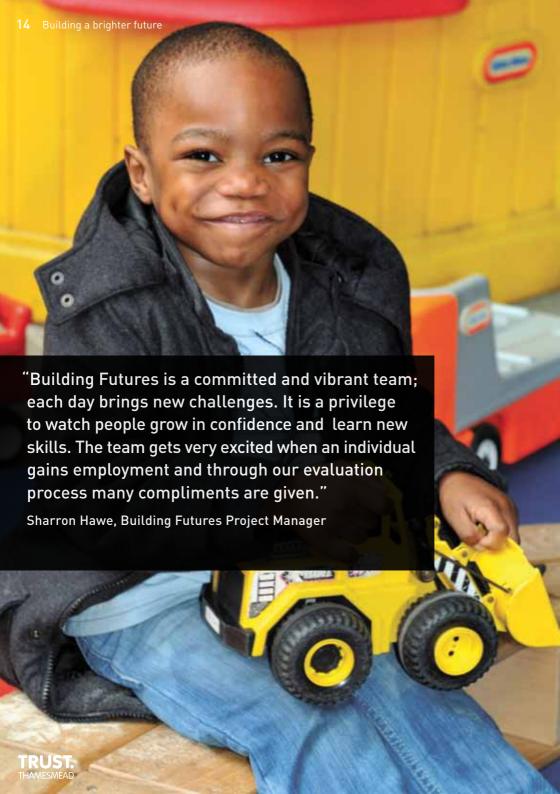
In 2009-2010 we embarked on an ambitious research programme, which for the first time provides invaluable information on the range, type and location of every community or voluntary sector organisation in Thamesmead. Using this data we are better placed to identify 'gaps' in provision and to also better understand the needs of groups and the communities that we work with in Thamesmead. Our research has shown that the sector is small and many groups are very weak.

The team also works with key stakeholders including Bexley and Greenwich Councils, Primary Care Trusts, Gallions Housing Association, Greenwich Community College, Greenwich Cooperative Development Agency and many other agencies and service providers to bring additional services into Thamesmead.

Our Community Development Officers provide a wide range of voluntary groups and community organisations with practical support including access to premises, guidance on management, funding and other opportunities to enable them to become increasingly independent, effective and sustainable. Our long term objective is to have a vibrant voluntary and community sector in Thamesmead.

During 2009-2010 the team supported more than 30 Thamesmead-based community organisations with a range of benefits including access to £65k of additional funding. Engagement with local residents and groups through leading or participating in events has provided an opportunity for the team to establish community networks which in turn have acted as a means of reaching people who might otherwise not participate in the community life of Thamesmead.

Through this we have set up the Community Forum which meets regularly to guide our planning and where we agree joint projects and events together. Thamesmead Youth Voice, where we promote the views of young people, has seen its membership grow from a core group of 11 young people to 34 regular or occasional participants.



## COMMUNITY SERVICES

## Delivering to the community

Our Community Services team delivers our direct services to people living and working in Thamesmead. This includes our training and jobs project Building Futures, our Acorn and Arnott Pre-schools and Sporting Club Thamesmead (currently under construction).

Building Futures (BF) is our information, advice and guidance service which assists unemployed residents of Thamesmead with training and employment needs, personal action plans, practical help with completing CVs, form filling and interview skills and support in finding sustainable employment through a job search service.

Working with key partners such as GLLaB (Greenwich Local Labour and Business) and Resources Plus (Bexley Council) BF supports local residents by enhancing qualifications, building confidence and creating pathways into employment. In addition, and crucially, BF has also offered training for local people in Community Development, building skills and knowledge that will support greater local self-reliance. BF also works closely with companies, schools, further education colleges and training organisations to build up the skills of local people.

Acorn and Arnott, our two pre-schools, continue to operate at full capacity delivering high quality Early Years foundation education for under-fives. To support this work a new quality assurance system has been put in place this year to track all children's progress and both settings continued to work closely with Bexley and Greenwich Councils' Early Years Advisors and other agencies. During the year both settings organised a series of events and activities that supported the children's learning.

Sporting Club Thamesmead, offering free membership to Thamesmead residents, is the exciting community sports and leisure facility we are developing with our partners. It will also be the new home of Thamesmead Town FC.

Opening in early 2011 the club will offer modern, welcoming sport and leisure facilities including grass football pitches for all levels, a full size artificial turf pitch, a multi-use games area, indoor multi-activity space, changing rooms, social areas, a function room and a match lounge. The exciting and affordable activities that will be on offer for all ages and abilities will also include basketball, netball, hockey, martial arts, dance, yoga, community functions and events.



"I was delighted to receive the Trust Thamesmead newsletter announcing the successful outcome of your government 'myplace' bid (The Link Thamesmead); this is fantastic news and very exciting. It also a recognition of your efforts as an organisation to create something distinctive that will have a positive impact on the lives of residents of Thamesmead in the future."

Arwyn Thomas, Education Consultant



## CENTRAL SERVICES

## Supporting our teams

We call our Central Services team our 'enablers' because they provide the essential functions which are also key elements in our success, supporting the frontline Community Development and Community Services teams, as well as our Board of Trustees and others committed to achieving the same ends.

The Chief Executive's office oversees our governance, strategic and service planning arrangements and leads on the creation and maintenance of our key partnership relationships.

The Finance team manages our financial systems and procedures and deals with many of the statutory responsibilities placed on us as well as other areas including insurance, investment and taxation. Our Head of Finance is also responsible for the development of our IT strategy and this year let a contract to our new IT support provider which successfully completed the implementation of our three year IT improvement plan. A new three year plan is now in place.

Facilities Management also comes under the Head of Finance's remit and during 2009-2010, as well as delivering a comprehensive property improvement and planned maintenance programme he has led a Trust-wide review on how we can make sure our property portfolio genuinely achieves our social objectives as well as generating the income to ensure none of it is put at risk.

Our Human Resources team monitors and reviews all of our policies and procedures; manages the process for recruitment and induction of new staff, develops training and personal development programmes for staff and maintains all our staffing records.

During 2009-2010 the team led on the successful retention of our Investor in People quality charter mark for staff management and development, implemented leadership and management training for all our managers and introduced a well-supported staff volunteering policy.

Our Marketing and Communications team is responsible for promoting the values, achievements and services of the Trust. The team positively promotes the Trust and Thamesmead, vigorously challenging unfair, negative perceptions and stereotypes through external newsletters, press releases and through our website which during 2009-2010 welcomed in excess of 3,000 visitors a month.



## NO TIME FOR DESPAIR

## From our Chief Executive

I have just returned from a visit to our Sporting Club Thamesmead construction site. Due to the collapse of our first main contractor and now a key sub contractor the project is six months late in delivery yet I am buoyant.

For the first time I could visibly see, rather than imagine, the opportunities that this project will deliver to local people in the years ahead. Standing on what will be the first floor bar (practice makes perfect) I could look out in all directions and imagine the facility and the site jumping. I could almost hear the footballers' cries of "pass, pass" and the follow-up recriminations because another life changing moment had gone begging due to wanton, human selfishness.

And then I had a Martin Luther King 'I Have a Dream' moment going fast forward to my 73rd birthday to when I had reached retirement age...

I left Sporting Club Thamesmead where hundreds of kids and adults were enjoying everything life had to offer. It was even busier than usual as Thamesmead Town FC were busily preparing for BBC's Match of the Day cameras for the next day's potential giant killing 3rd Round F.A. Cup tie against Premiership supremos West Ham United.

Not wanting to be a hindrance or an irritant I instead wandered (slowly) down the wonderfully re-established and cultivated Ridgeway, past dozens of canoes, kayaks, rafts and smiling faces on Southmere Lake to the award-winning The Link Thamesmead.

Accepting that I would probably have to queue and faced with the dilemma of choosing between an excellently reviewed play written by a local genius, visiting my favourite gym (which still warmly welcomes everyone) or hearing my favourite Thamesmead Clash tribute band I decided to go for a coffee and read the web page of my once favourite newspaper in the free WIFI exhibition space where you could not fail to be impressed by the quality of the art on display.

My online newspaper asks the very challenging question as to why half the Cabinet were born in London SE28 and DA18 when once it had been Eton College old boys, how come England's last three football captains have all come from Thamesmead and been World Cup winners and both Hollywood and Bollywood cast their nets no further than three miles from the excellent Crossrail Station at Abbey Wood which remains very close to opening.

Back in 2010 it all seemed so different, so much bleaker. Huge public sector cuts, no money for any more strategic frameworks or master plans and quangos closed down and I had a vague recollection of a major policy initiative. Was it 'Big Society' or 'Back to Basics' or something else?

At that time it felt like a crisis or was it just a useful excuse to do nothing? Something obviously happened in between times to lift the gloom. Who were the heroes and heroines who made it happen?

To be continued...

Chief Executive, Trust Thamesmead



"We warmly congratulate Trust Thamesmead and the London FA for their hard work and dedication in securing the maximum award possible from the Football Foundation of £1m. Sport is playing a central role in helping people to stay fit, strengthen communities and promote responsibility amongst young people. It is thanks to the funding from our partners in the Premier League, The FA and government that the Football Foundation exists to support this type of excellent project in Thamesmead."

Paul Thorogood, Chief Executive, Football Foundation



## THE YEAR'S HIGHLIGHTS

## Working for Thamesmead

# During 2009-10 we achieved a great deal. Our key successes included:

Securing the funding and beginning the construction of Sporting Club Thamesmead which will open in early 2011.

Following the successful grant of £5m from myplace 'in principle' for The Link Thamesmead, our world class youth and community facility in the arches under Harrow Manor Way flyover, securing the 'full award' so that we will have this wonderful new facility open by the end of 2011.

Redoubling our efforts to ensure that local projects and organisations are best placed to enhance their services, activities and products in a sustainable manner, and in a way that benefits the local community, by appointing a new Head of Social Enterprise.

Setting up the Health and Well-Being Forum which is both delivering new outreach services across Thamesmead and bringing improved co-ordination across the borough boundary.

Substantially increasing the number of Thamesmead residents we have been able to help into work.

Supporting the development of two new Children's Centres in West and Central Thamesmead following our pivotal role in establishing a service in East Thamesmead at Greenmead Community Centre.

Helping to establish a new Safer Neighbourhood Team presence in the Town Centre and working with Gallions Housing Association and the Police to establish a permanent and local police presence in Thamesmead East.

Working with partners to deliver a plan on how Thamesmead's rich canal system can be improved.

Engaging with 87 local groups to gain a clearer picture of the community sector in Thamesmead and how we and the two borough community voluntary services (BVSC and GAVS) can together support them.

In partnership with Bexley Council and Gallions Housing Association we developed a proposal to create a community landmark building to serve the residents of Tavy Bridge, Lesnes and Parkview.

Through Growing Greenwich securing a commission to look into the viability of setting up an Urban Farm in Thamesmead.



## OUR FOUR THEME FRAMEWORK

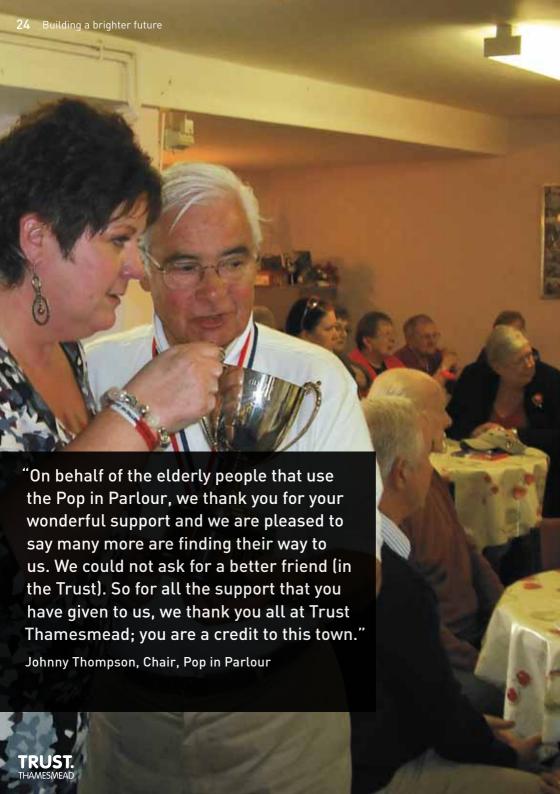
Putting our priorities into practice

Trust Thamesmead has limited resources and so needs to define clear priorities for action that deliver the most effective and efficient outcomes. The following pages provide an overview of our achievements within the framework of our four thematic priorities:

- An Inclusive Community
- Skills for Life and Work
- Improving Community Infrastructure
- Improving the Lives of Children, Young People and their Families

Full details of our activities can be found on our website:

www.trust-thamesmead.co.uk





# **Our aim:** To build and or restore social capital in order to remove the barriers which prevent people from participating in civil society.

The diversity of Thamesmead should be a strength but in the current economic climate it could be a source of tension. Some areas and groups currently exclude engagement across communities. Barriers to participation include low aspiration, low incomes, benefit dependency and a lack of awareness of the opportunities on offer and, in some areas, poor civic leadership.

Our programme of targeted interventions, based on four local Area Action Plans and working closely with local people, aims to address these issues. It is crucial that we build strong partnerships with residents and others if we are going to create the changes we want to see.

Our approach is founded on high quality community engagement working in partnership with other key players. Strengthening our key local community and voluntary groups will be the main ingredient of a successful approach. There is little point in the Trust being a professional and strong organisation if our key partners/local community groups feel under threat and have no confidence to progress.

## Supporting community groups

During the year we made contact with 87 Thamesmead community groups to start to build up a picture of the strength (or otherwise) of the local voluntary/community sector. Of these 35 were supported with issues such as governance, funding, policies and procedures and a further 21 groups were identified as 'priority partners' and provided with a named member of staff at the Trust who could support them to achieve our objectives.

These include the Archway Project, Thamesmead Youth Voice, Thamesmead Town FC, Thamesmead Gym, Age Concern and a number of neighbourhood based groups.

## Partnership working

Since 2008 we have worked very hard to develop a partnership approach with Gallions Housing Association and our efforts have been reciprocated with a number of very successful joint initiatives which Thamesmead residents will soon feel the benefits of. A key issue for us is how we move this key relationship to an even more constructive level.





"I was amazed at how enthusiastic and pro-active some of the residents are and how they want to help to improve the area. Action has taken place regarding the problem of fly tipping in the area and very positive relationships have been developed between the residents and Bexley Council's Environmental Department. It is a pleasure to work with the residents of Manor Close and the users of the community centre who are all playing a part in making a difference to Manor Close. I am sure that some of these residents will take up the offer of Community Development training in the very near future."

Linda Delieu, Community Development Officer

## → Of particular importance is our joint approach to:

- The Public Realm which includes the parks, open spaces and parts of the canal system which are, perhaps, Thamesmead's greatest unrealised assets.
- Worklessness and volunteering where we are seeking to establish a full-time volunteer co-ordination function for Thamesmead.
- Financial Inclusion working to deliver a multi-agency facility at Tavy Bridge.

We have built upon our strong community engagement in West Thamesmead with the establishment of a dedicated community worker through an agreement to a joint funded post with Discovery Primary School.

We particularly value the relationship with the school in an area with otherwise poor social infrastructure and are working in partnership to ensure that the school truly becomes a community resource as well as an excellent primary school

Our relationships with Greenwich Community College, Adult Education College Bexley and other training and education providers have further strengthened leading to the delivery of a range of new courses (accredited and non accredited) at venues in Thamesmead.

In particular we have established a Service Level Agreement with Greenwich Community College to deliver a range of Community Development 'taster' courses.

## Developing community programmes and events

Engagement with local residents and groups through leading or participating in events provides us with an opportunity to establish community networks which in turn acts as a means of reaching people who might otherwise not participate in the community life of Thamesmead.

Among the events this year on which we either led or supported were the T'riffic Thamesmead education project for local schools, the Matthew Clarke junior football tournament, the extended schools summer programme, street parties and picnics in the parks, Local and Community History Month, Adult Learners Week, Black History Month, Greenmead Parents' Summer Festival and Christmas Bazaar, the Royal British Legion Poppy Appeal, Veterans Day, The T Factor and the Trust Thamesmead 2009 Summer Festival which, for the first time, involved input from our embryonic Community Forum.



"Meeting the Trust's strategic objective to "Support statutory agencies and other relevant organisations to tackle health inequality in Thamesmead", World Health Day was a great example of partnership working in a fun, outreach environment, bringing information about health services directly to all sectors of the community."

Roz Williams, Community Development Officer, Trust Thamesmead



## → Supporting older people

In the past year we have audited all Trust-supported (and other) programmes and projects for older people in Thamesmead and now have a much clearer view of what the groups are providing and for how many people.

We have started discussions with Age Concern Bexley and Greenwich (now Age UK) and the University of the 3rd Age (U3A) to see what further partnership working opportunities there might be. We have supported older people initiatives including a health-focused event marking the International Day of Older Persons and a Silver Surfers IT group, and we have continued to build on our close relationship with the Pop in Parlour and older people's groups at our Jubilee Community Centre.

## Healthy living initiatives

We have moved towards a more strategic approach to the way in which the health agenda can support us in achieving our objectives. We have set out to influence service providers and support their outreach work and by using our community buildings, support workers and modest financial assistance we have made substantial progress in an area where our impact was previously negligible.

During the year we initiated and now lead on a new Thamesmead Health and Wellbeing Forum involving all local G.P practices and both Bexley and Greenwich Primary Care Trusts.

Through the success of this Forum we supported ten new activities that have increased physical activity/healthy eating/improved health prevention including a highly-successful World Health Day event, Tai Chi, line dancing, martial arts, Salsa and cookery classes, our annual Good Choices Day as well as Fruity Fridays at Acorn and Arnott Pre-schools. We will continue to work with health providers around new preventative health programmes as part of our community engagement work.

## Community safety

Building on the successes of 2008-2009 we have continued to support many local groups with their own objectives around neighbourhood safety, helped them to set up Neighbourhood Watch schemes and to interact with the Bexley Community Safety Action Zone and Greenwich Problem Solving Group where we have a regular presence. This enables us to network with a range of agencies and to keep abreast of emerging new initiatives and priorities.

During the year we supported a joint Borough initiative which secured funding from the Government's 'Migration Impact Fund' and have since been involved in the planning of projects that focus on tackling fly-tipping, anti-social behaviour and raising awareness of environmental crime that will benefit people in Thamesmead.

"We have been asked by Groundwork UK, the environment charity which also aims to help get people back into work, to partner them in the delivery of a European Social Fund project which means we are required to deliver up to 76 additional jobs per year, with the project running until March 2012. This is great news for the Building Futures team and a real boost. It has been achieved because of our team's great reputation, being known to deliver and achieve against their set objectives."

Dawn Young, the Trust's Head of Community Services





# **Our Aim:** To remove barriers and open opportunities for Thamesmead residents to access training, employment and other life skills.

Building Futures (BF) is our information, advice and guidance service which assists unemployed Thamesmead residents aged 16+ with training and employment needs, personal action plans, practical help with completing CVs, form filling, interview skills and support in finding sustainable employment through a job search service.

The Trust is committed to working closely with companies, schools, further education colleges and training organisations to build up the skills of local people.

Working with key partners such as GLLaB (Greenwich Local Labour and Business) and Resources Plus (Bexley Council) BF has supported local residents by enhancing qualifications, building confidence and creating pathways into employment.

## **Work and training**

Between April 2009 and March 2010 1,656 Thamesmead residents were supported by the BF team, 892 being referred to our partners (see below) at our One Stop Shop based at our Head Office. 194 residents were supported into employment. Of these successes 94 were directly via BF, 75 through our contract with the London Development Agency (LDA), 18 through partnership with GLLaB, five via partnership with Resources Plus and two through a new contract with Groundwork which started in January 2010.

In addition 480 residents were supported with training to increase their chances of employment. These packages were either funded or came from free training sourced by BF or via partnerships as detailed above.

## One Stop Shop

As in the past our One Stop Shop has continued to offer a range of advice sessions to Thamesmead residents from external organisations out of our offices in the town centre. These have included Resources Plus, GLLaB, Age UK, Her Centre, Advocacy for Older People and Cross Street Law Centre. The Trust makes no charge to agencies or residents for these services.



### → Empowering Local Residents

The Trust is committed to supporting neighbourhood groups and local people to increase their skills and capacity and this year the Trust delivered (and evaluated) a taster course in Community Development skills together with Greenwich Community College.

Following this pilot a service level agreement has been agreed and signed with the college for 2010-2011, learning from what worked well and what didn't work from the pilot.

### Improving Learning Opportunities for Local Residents

This year BF has worked in partnership with Greenwich Community College and Bexley Adult Education to ensure that Thamesmead residents have access to a range of learning opportunities delivered in the Trust's community halls and centres. As a result 13 new accredited and non-accredited courses were delivered in Thamesmead in which 125 local residents participated.



great opportunities for young people and the wider community. I feel confident about the future of Thamesmead."

Former Erith and Thamesmead MP John Austin





# THEME THREE

## Improving Community Infrastructure & the Public Realm

# **Our aim:** To increase the quality, participation, enjoyment and local influence over public open spaces and community facilities.

The diversity of Thamesmead is not only reflected in its population but also in the range and quality of its community buildings and facilities. West Thamesmead has the new Discovery primary school in the northern area and one school (Heronsgate) and one community building (Broadwater Village Hall) in the south. Central Thamesmead is oversupplied with underused or low quality community buildings.

The Trust offers two community centres in East Thamesmead: Manor Close and Greenmead, but otherwise there is a dearth of quality community buildings. South Thamesmead has a few lower quality and underused buildings.

During 2009-2010 our Property Review began considering how our own facilities could be developed within the broader context of community infrastructure in Thamesmead in a way that is much better aligned to our charitable objectives.

Our major aim is to see landmark community infrastructure created in Thamesmead which reflects our ambitions and gives local residents a sense of their value. These will not be high quality buildings for their own sake. We want them to generate the opportunities our residents deserve.

This year we made significant progress in this regard with Sporting Club Thamesmead and The Link Thamesmead.

## Sporting Club Thamesmead

Following our success in putting together the £4.6m funding required to move our Sporting Club Thamesmead project to the construction stage work began on site in May 2009.

Unfortunately the contracted company became a casualty of the banking crisis and economic recession and went into liquidation. However we are pleased to report that a new contractor was put into position very quickly and at no additional cost to the project. We are now expecting successful completion of this exciting scheme in early 2011.



## The Link Thamesmead

Our second major capital scheme, The Link Thamesmead, (working title Thamesmead Youth Leisure Zone) has also made significant strides forward.

We achieved 'in principle' agreement from 'myplace'/The Big Lottery Fund in February 2009 of a grant of £5m towards this £5.65m scheme to create world class youth facilities.

Over the past year we have successfully developed a capital plan (including securing planning permission), partnership agreements with all key stakeholders and a business plan, hearing from 'myplace' in May 2010 that the award had now been confirmed.

We have continued apace with the development of this exciting project and our aim is to let the construction contract in September 2010 with a completion envisaged in late 2011.

#### Waterways Children's Centre

Our third major success of the year was our work with Greenwich Council that saw more than £1m invested into our Waterways Nursery site to create a wonderful Children's Centre for Central Thamesmead which opened to the public in February 2010 and already there are 64 services from this centre and it is very popular.

#### Also during 2009-2010 we have:

- Invested £160k into improved sporting provision in Crossway Park and agreed a lease with Gallions Housing Association for the facilities for 25 years
- Had detailed discussions with Bexley and Greenwich Councils regarding the links between their Ridgeway enhancement project and Sporting Club Thamesmead and The Link Thamesmead
- Delivered a first phase report on the possible creation of an Urban Farm at Southmere Park
- Agreed with the Environment Agency, Gallions Housing Association and Tilfen Land the outcome of feasibility work to improve Thamesmead's canal scheme. The appreciation of local residents is demonstrated by their volunteering to help



OTT 3

- Commissioned a major feasibility study known as Parkview Community
  Hub on the potential of converting the Limestone Community Centre,
  Dashwood Social Club, 1 Limestone Walk (former hairdressers) and Kale
  Road workshops into a major new community resource for the residents
  of Tavy Bridge, Parkview and Lesnes
- In addition we have carried out roof repairs at our Jubilee, Broadwater and Moorings community centres, pigeon preventative measures at Manor Close, provided new boilers to the Pop in Parlour and Arnott Pre-school and also carried out works at Acorn Pre-school, Limestone Community Hall and Greenmead Community Centre
- Major security works were put in place at the Moorings Social Club when the leaseholders handed us back the keys
- We have also worked with Tilfen Land Limited to create a new police base which has been established in the Town Centre and 'Heads of Terms' have been agreed between the Trust and the Metropolitan Police Authority for a new police base in Thamesmead East/Lesnes ward at Limestone Walk

#### The Cave

A difficult decision to close our existing climbing wall centre, The Cave, was taken in early 2010.

The Cave is part of the planned redevelopment for The Link Thamesmead and it became clear that it would not be viable to keep it operating during the construction phase.

However, we are committed to seeing the facility re-opening as part of The Link, although with a greater emphasis on outdoor adventure activities incorporating the underused facilities at Southmere Lake.



# THEME FOUR

# Improving the Lives of Children, Young People & Parents

# Our aim: to build confidence and raise aspirations.

Improving the lives of children and young people in Thamesmead remains a major theme in the delivery of our charitable objectives as we seek to help raise the aspirations, esteem, opportunities and attainment of our young people.

We work closely with Bexley and Greenwich Councils to support the number of sites available to deliver quality childcare and youth services in Thamesmead, to improve the support available to parents and to seek to provide better co-ordination between the Government's Children's Centres (0-5 years) and Extended Schools (5-18 years) agendas.

#### Early Years Services

Working with Bexley and Greenwich Councils we have continued to provide significant support to Greenmead and Discovery Children's Centres as well as the development and launch of a fantastic and much needed new centre at Waterways in Bentham Road for residents of Central Thamesmead.

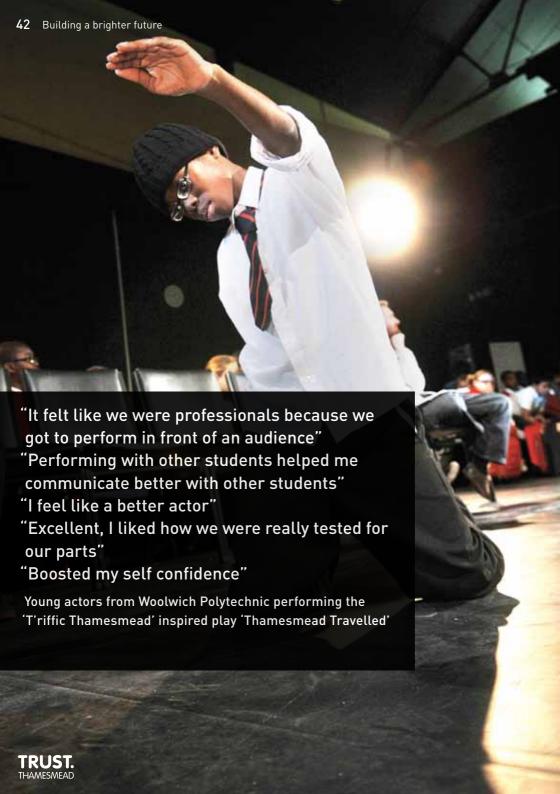
During 2009-2010 a total of 82 three and four year olds received Early Years foundation education at the Trust's two pre schools, Acorn and Arnott. Both units remained full with Arnott offering increased hours up to 15 per week. A similar offer at our Acorn facility will be available by September 2010.

During the year both settings organised a series of events and activities that supported the children's learning including Child Safety Week, Family Learning, summer outings and celebrations for Christmas and Chinese New Year

In addition a new quality assurance system has been put in place in our pre-schools to track all under fives' progress in our pre-schools and we have continued to make space available for other pre-school providers at our other buildings Manor Close Community Centre and Thamesmead Children's Centre in Harrow Manor Way.

### Services to Young People

During 2009-2010 a cross-borough partnership group was established between the Trust and Bexley and Greenwich Councils to support better coordination of youth provision in Thamesmead; specifically around our The Link Thamesmead project.



We have continued to support the development of Thamesmead Youth Voice (TYV) to promote the interests and voice of young people across Thamesmead through our youth facility The Link Thamesmead and the wider youth agenda.

During the year the core group grew from 11 to 22 with a further 32 attending on an occasional basis, so becoming an increasingly representational voice for young people in Thamesmead. TYV members have taken part in two residentials, a number of workshops and seminars and played a significant role in the early stages of the creation of the service offer and promotion and branding of The Link.

#### Extended Schools

Through our partnership approach with the Greenwich Extended Schools cluster and working with Bexley schools on an individual basis we are helping to deliver enhanced opportunities, services and facilities for children, young people and their parents.

The Extended Schools core offer is a set of services to the surrounding community which includes childcare, parenting support, swift and easy access to special educational needs support, a varied menu of extra curricular activities and community access to schools.

We have worked to assist Thamesmead schools to all meet the Government's five core requirements from them. In order to provide these services a multitude of agencies, including the schools, are taking an integrated approach to best meet the needs of local children, young people and their families.

Initiatives this year included the development of a programme to improve local summer holiday provision and a range of activities for children, parents and carers for Family Learning Week.

Building on the work done in 2008-2009, when 700 children took part, a further 800 local school children participated in T'riffic Thamesmead, a joint education project devised by the Trust and local schools. New initiatives this year included the development of a piece of live theatre based on the project's resource pack, thanks to funding from Greenwich Council.

Working with Greenwich and Lewisham Young People's Theatre three local schools Woolwich Polytechnic and Linton Mead and Heronsgate Primary Schools produced a play called 'Thamesmead Travelled'. This focused on the past, present and future of Thamesmead and tackled issues such as racism, graffiti and anti-social behaviour as well as looking at the positive impact of Thamesmead's open spaces and wildlife, the 2012 Olympics and the Trust's own Sporting Club Thamesmead and The Link Thamesmead. More than 100 local children actively participated with a further 200 enjoying the live performances.



# OUR FINANCES The numbers speak for themselves



# OUR FINANCES Summary financial information

Income	Year End 31st March 2010 £000s	Year End 31st March 2009 £000s
Voluntary Income	3,974	3,755
Investment income	135	331
Charitable Activities	884	834
Total	<u>4,993</u>	<u>4,920</u>
Expenditure		
Charitable Activities	2,325	2,971
Governance Costs	64	117
Total	<u>2,389</u>	3,088
Net Income for the year	2,604	1,832
Pension Scheme Actuarial gains/(losses)	14	(47)
Total funds brought forward	20,320	20,535
Total funds carried forward	24,938	22,320



# OUR FINANCES The balance sheet

Fixed Assets	Year End 31st March 2010 £000s	Year End 31st March 2009 £000s
Tangible fixed assets	2,870	1,580
Programme related investments	17,297	17,297
	20,167	18,877
Current Assets	5,844	4,384
Liabilities Amounts falling due within one year	(382)	(236)
Net Pension Liability	(691)	(705)
Net Assets	<u>24,938</u>	22,320
Funds		
Total Funds	24,938	22,320

These statements summarise information from the full annual accounts. Copies of the full accounts are lodged with the Registrar of Companies and the Charity Commission.

The summary financial information shown here may not contain sufficient information to allow a full understanding of the financial affairs of the charity. This information will be available in the full accounts and can be obtained by contacting:

The Company Secretary, Trust Thamesmead
19A Joyce Dawson Way, Thamesmead, London SE28 8RA.



# **MONEY MATTERS**

## Further information

#### Reserves Policy

The Board of Trustees has set a policy whereby the Trust will seek to maintain a general/free reserve in the range of £850,000 to £1,100,000 to cover any shortfalls in Gift Aid or dividends and to allow them to develop new community projects and community assets. Free reserves, which are defined as those not committed, restricted or designated and which specifically exclude fixed assets, totalled £1 million at the year end.

#### Risk Management

The Board of Trustees has implemented a risk management strategy which comprises:

- A regular review of risks that the charity may face
- The establishment of systems and procedures to mitigate these risks and
- The implementation of procedures designed to minimise any potential impact on the charity should any of these risks materialise

## Our Auditors

Kingston Smith LLP
Registered Auditor
Chartered Accountants
Devonshire House, 60 Goswell Road, London, EC1M 7AD

## Our Bank

National Westminster Bank plc 1-7 Powis Street, Woolwich, London, SE18 6LE

## Trust Thamesmead Registered Office

19a Joyce Dawson Way, Thamesmead Town Centre, London, SE28 8RA T. 020 8320 4470

www.trust-thamesmead.co.uk

Reg. Charity No. 271731

Company number 1267728 (England & Wales)







# THE YEARS AHEAD

# An ambitious agenda

There is compelling evidence that Thamesmead is changing fast and in ways that we and our key partners will need to understand and learn from. Planning for service provision such as primary school places is once again proving problematic.

We estimate that the population is around 30,000, significantly higher than the 2001 Census figure of 21,000. Services are struggling to keep abreast of these changes, particularly in the areas of housing, health, education, early years' services and financial inclusion.

There has been a significant rise in the number of Black African people, in the main from Nigeria but also from other parts of Africa. This again has brought new challenges and opportunities upon which the Trust and its major partners are keen to identify and then act upon.

Thamesmead now has a very young population with a significant growth in families and young children.

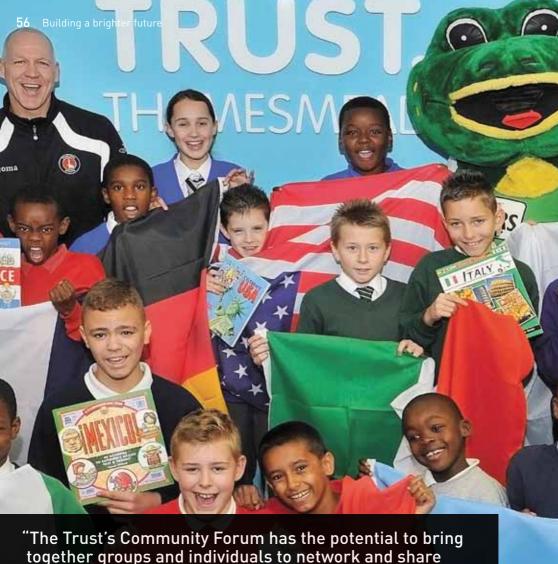
There are high levels of unemployment and benefits dependency.

Levels of sports participation and physical activity amongst adults and children are low.

There is a high incidence of deprivation across a range of socio-economic indicators but particularly high amongst indicators relating to income, employment, the quality of some housing and access to services.

Alongside these demographic changes there have been changes in housing tenure with a large increase in buy-to-let properties that are typically occupied by people 'on the move'. The transient nature of core parts of the population is an obstacle to building inclusive communities.

These factors, as well as cultural attitudes and assumptions, are challenging the way in which people meet, interact and behave towards each other. We are determined to work in the current of change with all our partners to build a more inclusive and welcoming Thamesmead; a place where an increasing number of people choose to live.



"The Trust's Community Forum has the potential to bring together groups and individuals to network and share ideas as well as to participate in our events programme. In offering our plans and projects to an open discussion we will be challenged on some of our assumptions and, where relevant, we will be able to adapt some of our activities to better reflect the needs of local people."

David Stone, Head of Community Development

Within this context, and building on the success of the first year of our three year strategy (2009-2012), our Board has signed off a very ambitious operational plan for 2010-2011.

# The plan has a broad range of programmes and targets it wants to achieve but key amongst those are:

- The successful opening of our Sporting Club Thamesmead project as our first social enterprise. We are very confident that our social objectives for this project will be exceeded but the key to its success will be to achieve the challenging income targets that we have set without jeopardising access to this very exciting community resource.
- Achieving written down clarity about the nature of our partnership arrangements with at least ten key local community groups.
- Publishing four area based plans that complement our strategy and are meaningful for the residents who live in those localities.
- Being able to evidence how we are contributing to the ongoing strengthening of the community and voluntary sector in Thamesmead,
- Promoting the model and principles of social enterprise to Thamesmead groups as a means of diversifying their income streams while at the same time tackling social issues at the community level.
- Leading on the delivery of an innovative financial inclusion, family support and information and advice service at Tavy Bridge which will inform our plans for the Parkview Community Hub.
- Bringing in new resources to provide greater support to vulnerable older people.
- Supporting at least 200 unemployed Thamesmead residents into work and delivering at least 15 new educational courses in Thamesmead.
- Training 15 local residents in Community Development skills of which a minimum of five gaining accredited qualifications and five having local opportunities to develop their skills.
- Building on our very constructive partnership with Gallions Housing Association to try to move this relationship to an even more effective level.
- Letting a contract for the construction of The Link Thamesmead as world class youth and community facilities and capacity building our key providers whilst ensuring the voice and concerns of young people continue to drive this project forward.



- Being much clearer about how our stock of community buildings currently support our charitable objectives and our plans for the future development of this portfolio.
- Reopening 'The Cave' as a fantastic indoor and outdoor activity centre by December 2011.
- Strengthening our relationships with the three children's centres in Thamesmead (Discovery, Greenmead and Waterways) and being clear as to how our own directly provided childcare provision adds value to our charitable objectives and significantly enhances the early lives of the 90+ children we will help this year in their earliest years of learning.
- Ensure that our work with schools is strongly linked to improving educational outcomes.
- At least another 700 children benefit from our joint work with schools in our wonderful 'T'riffic Thamesmead' educational project



"We are very proud of the T'riffic Thamesmead project and the way in which all schools in Thamesmead have embraced it. There is real evidence that the work being done in the classroom is making a tangible difference to the children's appreciation and understanding of where they live."

Mick Hayes, Chief Executive



# WHO'S WHO

# Meet the people making it happen

#### Our Board



Ted Claridge



**Chair** Vic Grimes



Vice Chair
Janice Ward-Wilson



Mair Garside



Trustee Keeley Savill



Trustee Nayeshh Pitla



Trustee Nicola Insley

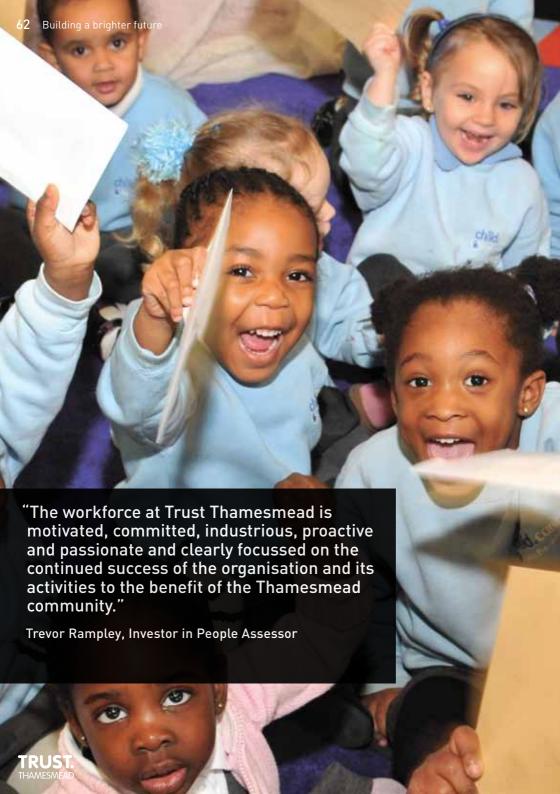


**Trustee** Ken Miller



Linda Portis

We would like to thank former Trustee Joel Ogundayo, who stood down in July 2010, for his valued contribution, particularly his work on the Finance Sub-Committee and former trustee and Councillor David Leaf for his energy, endeavours and diligence whilst a member of our Board.



# **OUR TEAMS**

# The people who help make it possible

### Senior Management Team

Chief Executive

Mick Hayes

**Head of Community Development** 

David Stone

**Head of Community Services** 

Dawn Young

Head of Finance and Resources

Sam Karuhanga

**Head of Marketing and Communications** 

Elaine Johnson

Head of Social Enterprise

Richard Fishlock

Head of Staff & Organisational Development

Frances Jones

## Community Development

Community Development Manager

Janice Jones

Community Development Officers

Linda Delieu

Romel Holmes Lewis (joint post with Discovery)

Roz Williams

Policy and Evaluation Officer

Maria Kelly

Assistant Community Outreach Worker

Sarah Feleppa

#### Community Services

**Building Futures** 

Project Manager

Sharron Hawe

Project Advisor

Julie Waddell

ESF Project Officer

Ian Diggens

Administrative Assistant

Rebecca Gadsdon

#### **Sporting Club Thamesmead**

Project Manager

Kay Skelton

#### **Childcare Services**

Childcare Manager

Tracy Norcott

Unit Leaders

Claire Latham

Sara Peache

Senior Childcare Practitioners

Janice Pooke

Jean Taylor

Kerry Stanley

Childcare Practitioners

Christine Cooper

Humaira Shahid

Katharine Algar

Lien Lee

Louise McGarr

Apprentice Childcare Worker

Charlie-Jo Martin



"The Matthew Clarke Football Memorial Shield tournament is fantastic, not only to keep Matthew's memory alive but for the schools to come together. It benefits not only the pupils but the coaching staff too. What is really fantastic about it is that it is open to both boys and girls and it's a great way to promote healthy living and occupy young people's time."

Charlton Athletic FC legend Bob Bolder



#### **Central Services**

PA to CEO and support to the Board/ Company Secretary

Helen Webb

Copy Typist/Administrative Assistant

Alison Skingley

**Assistant Management Accountant** 

Donna Riley

Finance Assistants

Yinka Abolarinwa Yunita Ramgoolam

Facilities Manager

Beverley Causon

**Facilities Assistant** 

Bill Rayner

**HR Administrative Assistant** 

Jackie Fahmioui

Marketing and Communications Officer

Julia Hickson

Office Administrator

Mary Austen

Receptionist

June Wells

Extended Schools Services Manager

Michelle Harris (joint post with Greenwich Council)

We would like to thank the following members of staff who supported our work during 2009-2010 but have since moved on:

Finance Team

Kemi Jimoh Patrick Jusu Tiny Reetsang

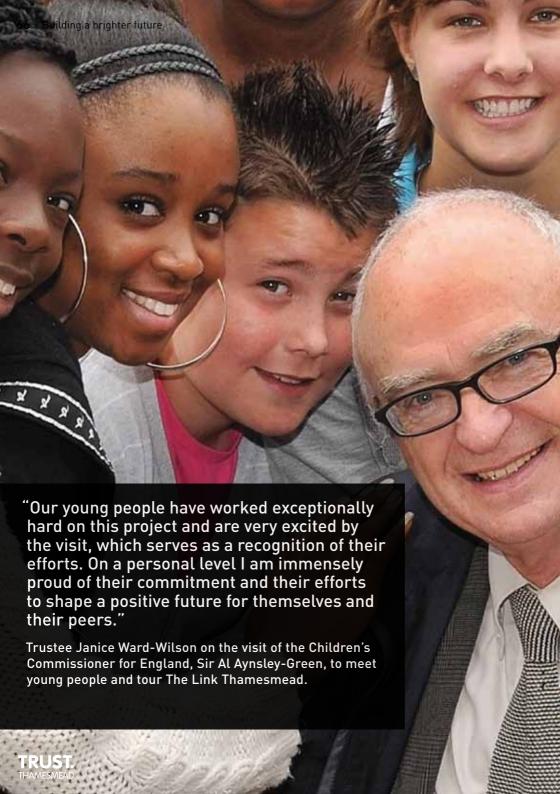
Childcare Services

Amy Richmond Kristina Hunt Lena Sells Samantha Lee Shani Saunders

The Cave

Ann Beard
Adam Boden
Christopher Ford
Elliott Rice
Gemma Gould
James Cannon
Joe Raines
Jon Ashdown
Lucy Bridge
Matthew Burton
Peter Brooks
Richard Hatch
Robert Greenwood

Shane Butcher Shane Stewart



# **WORKING WITH OTHERS**

# The value of partnerships

To create the type of change and level of impact our Trustees and staff want to see, we are very clear that we cannot work in isolation. Continuous investment into our partnerships is the key to our success.

#### Strategic Partners

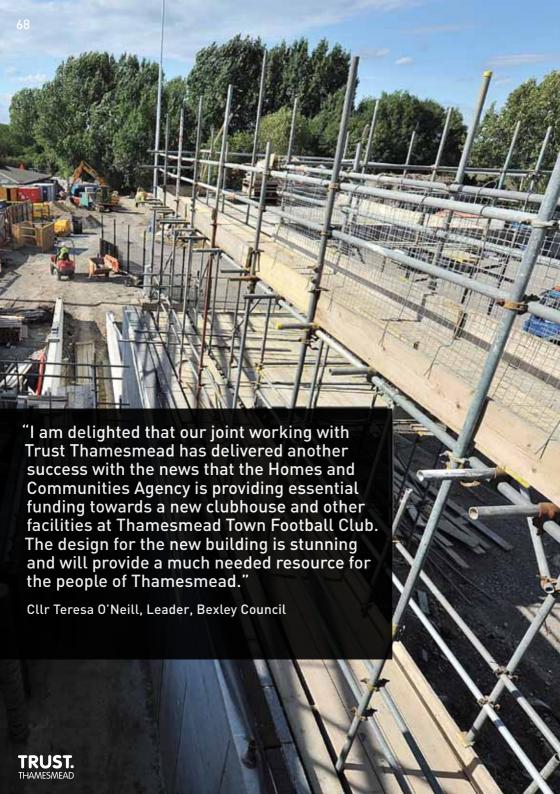
We strive to develop agreed goals with our strategic partners; we also encourage external organisations to deliver services in Thamesmead as well as working with a very large number of local community groups.

- 1. Bexley Voluntary Service Council
- 2. Bexley Council's Regeneration Team
- 3. Bexley Council's Sports Development Team
- 4. Bexley Council's Youth Services Team
- 5. Bexley Youth Strategy Partnership
- 6. Gallions Housing Association
- 7. Greenwich Action for Voluntary Services
- 8. Greenwich Community College
- 9. Greenwich Early Years
- 10. Groundwork
- 11. Tilfen Land Limited

## Delivering Services in Thamesmead

We also have good relationships with a whole host of other bodies, organisations and community groups and work constructively with them to support improved service delivery to Thamesmead residents.

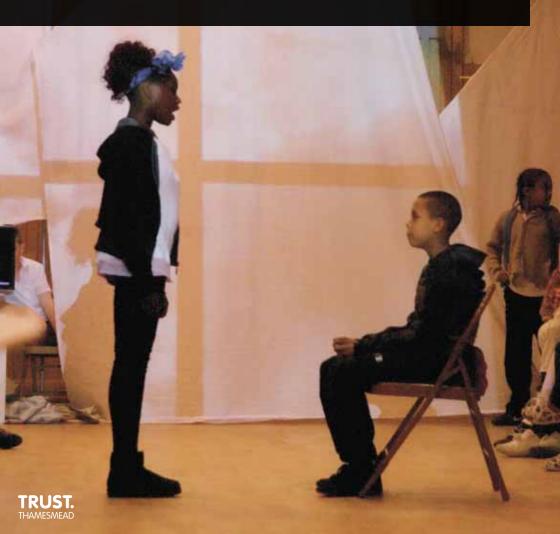
- 1. Active for Health (NHS Greenwich)
- 2. Adult Education College Bexley
- 3. Age Concern Bexley
- 4. Age Concern Greenwich
- 5. Archway Project
- 6. Arthritis Care
- 7. BBC London
- 8. Bexley Community Safety Action Zone (Thamesmead East)
- 9. Bexley Community Safety Partnership
- 10. Bexlev Health Trainers



- 11. Bexley Life
- 12. Bexley Neighbourhood Watch
- 13. Bexley Primary Care Trust
- 14. Bexley Resources Plus
- 15. Bexley Times
- 16. Bishop John Robinson Primary School
- 17. Broadwater Health Centre
- 18. Business Academy Bexley (Primary Section)
- 19. Business Academy Bexley (Secondary Section)
- 20. Castilion Primary School
- 21. Charlton Athletic Community Trust
- 22. Chocolate Films
- 23. Cross Street Law Centre
- 24. Discovery Primary School
- 25. Emergency Exit Arts
- 26. Family Information Service (Bexley & Greenwich)
- 27. Gallions Health Centre
- 28. Greenmead Children's Centre
- 29. Greenwich Community Food Co-op Ltd
- 30. Greenwich Co-operative Development Agency
- 31. Greenwich Family Literacy, Language and Numeracy team
- 32. Greenwich Local Labour and Business (GLLaB)
- 33. Greenwich Life Long Learning Partnership
- 34. Greenwich Primary Care Trust
- 35. Greenwich Problem Solving Group (Thamesmead Moorings)
- 36. Greenwich Time
- 37. Greenwich Youth and Play Service
- 38. Hawksmoor Primary School
- 39. Help the Aged
- 40. Her Centre
- 41. Heronsgate Primary School
- 42. Jubilee Primary School
- 43. Lakeside Health Centre
- 44. Linton Mead Primary School
- 45. London City Airport
- 46. London Metropolitan Archive
- 47. Mercury
- 48. Metropolitan Police Authority
- 49. Moorings Joint Action Group
- 50. News Shopper
- 51. Next Steps

"The project will explore the history and heritage of the Thamesmead area drawing upon research already completed and contained within the resource and education pack already created within the T'riffic Thamesmead programme. In selecting a team of experienced professionals we will look to give the young people in the schools and the wider community who come to see the performances an opportunity to experience a high quality arts based event."

Jeremy James, Greenwich & Lewisham Young People's Theatre Artistic Director



- 52. Northwood Primary School
- 53. Parkway Primary School
- 54. Primary Dental Care Service
- 55. Shaw Trust
- 56. St John Fisher Primary School
- 57. St Margaret Clitherow Primary School
- 58. Taru Brazil
- 59. Thames 21
- 60. Thamesmead East Safer Neighbourhoods Team
- 61. Thamesmead & Erith Chronicle
- 62. Thamesmead Gvm
- 63. Thamesmead Health and Well Being Partnership Forum
- 64. Thamesmead Moorings Safer Neighbourhoods Team
- 65. Thamesmead Town Centre Traders Association
- 66. Thamesmead Town Football Club
- 67. Thamesmead Youth Voice
- 68. Waterways Children's Centre
- 69. West Thamesmead NHS Health Centre
- 70. Windrush Primary School
- 71. Woolwich Polytechnic School
- 72. Volunteer Centre Bexley
- 73. Volunteer Centre Greenwich

### Thamesmead Community Groups

The Trust supported the following groups in different ways during 2009-2010

- 1. 1st Thamesmead Scouts
- 2. 1st Thamesmead Brownies
- 3. 2nd Thamesmead Scouts
- 4. 5th Abbey Wood Rainbows and Brownies
- 5. 6th Abbey Wood Rainbows and Brownies
- 6. Archway Project
- 7. Arnott Senior Citizens Disabled Club
- 8. Abbey Wood and Thamesmead U3A
- 9. Business Academy Bexley Garden Project
- 10. Buckwheat, Teeswater and Shire Courts Residents Association
- 11. Chinese and Vietnamese Dance Group
- 12. Christian Faith Revival Church
- 13. Church of Christ
- 14. Church of the Cross



- 15. Churches Together in Thamesmead & Abbey Wood
- 16. Community First Responders
- 17. Community Fit Club
- 18. Crossness Engines Trust
- 19. Crossway Christian Fellowship
- 20. Crossway Gymnastics Centre
- 21. Emmanuel Baptist Church
- 22. Fairway Drive Neighbourhood Watch
- 23. Feel Good Co-operative
- 24. Friends of the Atrium
- 25. Gallions Resident Group
- 26. Girls Empowerment Group
- 27. Glimpsing Green Neighbourhood Watch
- 28. Goose-e-Ganders
- 29. Greenmead Over 50s Club
- 30. Greenmead Parents Forum
- 31. Gallions Urban Village Neighbourhood Association (GUVNA)
- 32. JMF Group for Unseen Disabilities
- 33. Manor Close Neighbourhood Watch
- 34. Monday Club
- 35. Onyx Twirlers
- 36. Parkley Women's Group
- 37. Pop-In Parlour Evenlode House
- 38. Redbourne Drive Neighbourhood Watch
- 39. Southlake Youth Centre
- 40. St Paul's Church
- 41. St Paul's Pre-school
- 42. Thamesmead Christian Fellowship
- 43. Thamesmead Gymnasium
- 44. Thamesmead Kick Boxing and Self Defence Club
- 45. Thamesmead School of Dance
- 46. Thamesmead Surfers
- 47. Thamesmead Town & Abbey Wood Branch of the Royal British Legion
- 48. Thamesmead YMCA Sailing Club
- 49. Thursday Bingo Group
- 50. Tideslea Path Residents Association
- 51. Toddles
- 52. Toddles at Tavy Bridge
- 53. West Thamesmead Community Forum
- 54. Young Foundations Pre-school

"With our support parent and toddler group Goose-E-Ganders successfully secured just over £4,000 funding from the Capital Community Foundation which will help cover their costs over a two year period and make the locally based community group more effective in their work. It was a long process from start to finish but it was well worth the effort as they can now really move the group forward. Not only that, the service they provide in West Thamesmead is an essential one that can hopefully be used as best practice for other similar groups."

Romel Holmes-Lewis, Community Development Officer



#### Suppliers

The Trust used the services of the following companies in 2009-2010 and we thank them for the professional delivery of their services.

- 1. A1 See Cure
- 2. Action Shutters
- 3. ADT Alarms
- 4. AJ Say Media
- 5. Arti Promotions
- 6. Axis Europe PLC
- 7. Barry Peller
- 8. Bexley Accessible Transport Services
- 9. Chris Ball Roofing
- 10. City Central
- 11. Civic Security
- 12. Classique Promotions
- 13. Community Consultants
- 14. Continuum Sports and Leisure
- 15. Dartford Driver Training
- 16. DC Accounting Services
- 17. DJR Flooring
- 18. DPSkills

- 19. Fawkham Valley Furniture
- 20. First Step Trust
- 21. Hailey Training
- 22. Kembery Group
- 23. Knight Frank
- 24. Locks n Tools
- 25. MK Fire
- 26. Optyma
- 27. Plumstead Fire Station
- 28 MS0
- 29. Richard Edward Printers
- 30. Rose Care Services
- 31. Saville Jones Consultants
- 32. Secom Plc
- 33. SL Tree Care Ltd
- 34. Spectrum Signs
- 35. Sussex Promotions
- 36. T G Baynes Solicitors
- 37. Whipper Snappers



"Social enterprise is about trading with social purpose, where profits are reinvested to strengthen businesses and in turn the communities they serve. At Trust Thamesmead we are fully committed to helping local groups research, develop and deliver their services in a sustainable and profitable way, thereby ensuring that the whole of Thamesmead benefits."

Richard Fishlock, Head of Social Enterprise



## A BIG THANK YOU! We couldn't have done it without you\*

# Our sincere thanks go to everyone who works for and with us; our volunteers, community organisations, Bexley and Greenwich Councils and so many others.

We continue to work closely with Tilfen Land Ltd and Gallions Housing Association and we would not be able to operate at this level without their ongoing support.

We are grateful to Axis Europe PLC, Gallions Housing Association, London City Airport and Tilfen Land Ltd for sponsoring the 2009 Summer Festival.

We would also like to thank everyone in our photographs. They are all Thamesmead people taking part in our services and activities.

Finally enormous thanks for going that extra mile to you: Andy Bragg, Dan Warnke, Dave Parker, David Howells, Haydn Jones, Jane Richardson and your team, Jim Clifford, John Milton, Kaylon Townsend, Linda Hallsworth, Linda Tottman and your team, Mark Lee, Paul Sanders, Terry Adams, Tom Broad, Stephen Burton, Teresa O'Neill and Teresa Pearce MP. You know your contribution!

<sup>\*</sup>If we have failed to acknowledge anybody it was not deliberate and we unreservedly apologise.

Photography: Paul Sanders
Design: Dan Warnke

Printed by: Richard Edward Printers, Nathan Way, Thamesmead



### Get in touch

If you would like to know more about Trust Thamesmead and the work we are doing in Thamesmead we would love to hear from you.  $\frac{1}{2} \int_{\mathbb{R}^n} \frac{1}{2} \int_{\mathbb{R}^n$ 

You can phone, email, fax, write or read all about us on our website. Or just pop into our offices in Thamesmead town centre – we're near the clock tower by the canal.

T. 020 8320 4470
F. 020 8310 8918
contact@trust-thamesmead.co.uk
www.trust-thamesmead.co.uk

"Building a Brighter Future"

